



## COVID-19 Frequently Asked Questions

### **Q: When was this FAQ last updated?**

A: This FAQ was last updated on Wednesday 25 March, 2020.

### **Q: What is COVID-19?**

A: COVID-19 is a respiratory disease caused by the SARS-CoV-2 virus (sometimes referred to as simply “coronavirus”). The World Health Organisation declared the spread of the virus to be a pandemic on 11 March 2020. For important information on the COVID-19 pandemic please see [www.health.gov.au](http://www.health.gov.au)

### **Q: What effect has this pandemic had on Hockey Tasmania?**

A: Hockey Tasmania have taken a number of steps to help prevent the spread of this disease in our community:

- The facilities in Hobart and Launceston have been closed until further notice;
- All local competitions and activities scheduled for 2020 (including all trainings) have been suspended until further notice;
- The Hockey Tasmania office has implemented a remote-working strategy for all staff and will operate at reduced capacity until further notice;
- The executive and the board are currently working through financial modelling based on a number of different scenarios to ensure both the organisation’s and sport’s future.

### **Q: How do I contact Hockey Tasmania for more information?**

A: Please email Hockey Tasmania using the address [admin@hockeytasmania.com.au](mailto:admin@hockeytasmania.com.au) and we will attempt to respond between Mondays and Thursdays.

### **Q: Does this mean all hockey facilities around the state, including the North West Coast, are closed?**

A: Hockey Tasmania operates the Tasmanian Hockey Centre in New Town and the Northern Hockey Centre in St. Leonards and these are closed till further notice. However, Hockey Tasmania does not operate the grounds in Smithton, Burnie, and Devonport but they have been closed as well till further notice in alignment with Hockey Tasmania’s position.

**Q: What does this mean for my club?**

A: Hockey Tasmania is working closely with all clubs around the state in keeping them updated as the situation changes. We are committed to ensuring the survival of all our clubs. Please contact your club directly for further information or with any concerns and continue to monitor the Hockey Tasmania website and social media accounts.

**Q: What does this mean for the 2020 season?**

A: The 2020 seasons (senior, junior, and school) *state-wide* have all been suspended until further notice. We have not cancelled any competitions but acknowledge that it is likely every competition scheduled for 2020 will be severely impacted and we do not yet have a date for when they may be played.

Hockey Tasmania continues to monitor the situation and will keep our members updated on the status of 2020 competitions. As the community comes to understand the full impact of this pandemic we will be better informed to make a decision on our competitions in 2020 based on advice and guidelines from the Health Department and Government.

**Q: What does this mean for the Junior Tigers Academy, junior training programs and club academies?**

A: All activities have been suspended until further notice and the grounds have been closed.

**Q: What about my club training?**

A: All activities have been suspended until further notice and the grounds have been closed.

**Q: What does this mean for the 2020 National Championships and State Representative Teams?**

A: On 24 March 2020 Hockey Australia communicated their decision to cancel all 2020 National Championships. You can read their statement here: <https://hockey.org.au/hockey-australia-statement-24-march-2020/>

**Q: I was involved in a state team. Can I get a refund?**

A: Hockey Tasmania is currently processing partial and full refunds for members affected by the cancellation of all 2020 National Championships. Please email [accounts@hockeytasmania.com.au](mailto:accounts@hockeytasmania.com.au) if you have more questions regarding your refund and we appreciate your patience as we work through this process.

**Q: I have already paid my season 2020 fees. Can I get a refund?**

A: At this stage we have not cancelled the season, it has just been suspended, and we are hoping to re-commence sooner rather than later. Once we fully understand how long this may take to re-commence in the south and commence in the north/NNW we will then look at all options for fees paid in 2020.

**Q: What effect will this have on the Sultana Bran Hockey One League?**

A: Season Two of Hockey One been postponed until 2021. At this stage all associations remain committed to the competition and it will recommence as usual in 2021.

**Q: What effect will this have on our Tassie Tigers?**

A: The suspension and potential cancellation of 2020 competitions, and the cancellation of the 2020 National Championships, is having and will continue to have severe financial implications for the sport in the future. Hockey Tasmania remains committed to fielding equal Women's and Men's senior representative sides in the elite domestic national competition.